

# Program Roll-Up

Jan 1, 2025 - Mar 31, 2025

Program	Total Users	New Users	Sessions	Engagement Rate
Army Family Team Building	1,057	508	1,378	66.84%
Army Family Action Plan	1,523	853	1,796	63.75%
Army Family Web Portal	315	145	360	73.61%
Army Volunteer Corps	4,694	2,974	5,575	69.45%
Exceptional Family Member Program	8,923	6,101	11,834	58.72%
Information and Referral	791	311	924	69.37%
MD&SSO	2,047	1,151	2,472	61.93%
Relocation Readiness	4,276	2,537	5,532	63.32%
Survivor Outreach Services	2,690	2,027	3,308	58.16%
Soldier and Family Assistance Center	1,586	613	1,870	73.9%



## Program Roll-Up

Jan 1, 2025 - Mar 31, 2025

<b>Employment Readiness</b>	Total Users	New Users	Sessions	<b>Engagement Rate</b>
Employment Readiness Program	42,978	23,834	58,130	70.39%
Army Spouse Employment, Career and Education Information	4,304	462	5,300	83.13%

Family Advocacy Program	Total Users	New Users	Sessions	<b>Engagement Rate</b>
Family Advocacy Program	10,133	6,621	13,039	57.86%
New Parent Support Program	1,767	916	2,408	60.55%
Victim Advocacy Program	1,167	655	1,461	63.52%

Financial Readiness Program	Total Users	New Users	Sessions	<b>Engagement Rate</b>
Financial Readiness Progran	n 9,450	5,476	12,906	61.51%
Army Emergency Relief	6,039	3,516	8,578	63.5%



### **Army Community Service**

Views

195,119

Visits (pageviews) to your page

Engagement rate

60%

User Activity Level

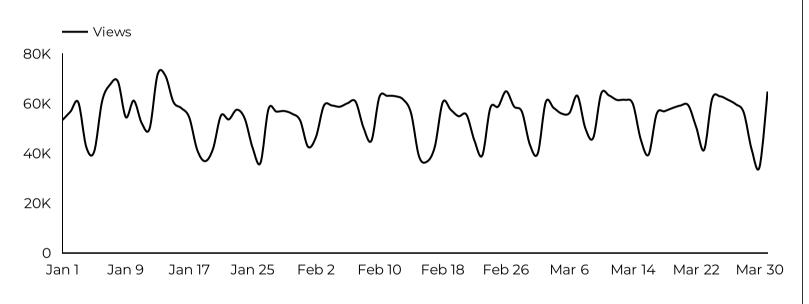
Total users

102,692

The total number of users who visited your website

# What programs are users visiting?

42,978





4,276



Social Media	Total users ▼
Facebook	4,541
X	94
Instagram	42
LinkedIn	34
YouTube	5
Reddit	2







#### Army Family Team Building (AFTB)

Views 1,696 **=** -9.3%

Sessions 1,378 Total users 1,057

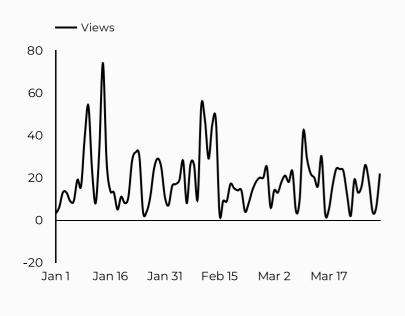
New users 508 -23.4%

Avg. Session Time Engagement rate

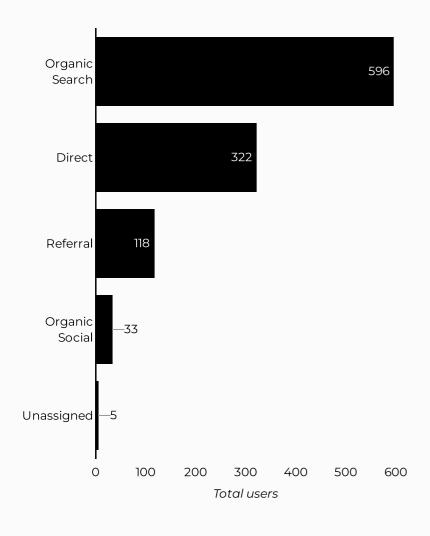
02:08 **1** 9.4%

67% **2.9%** 

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

Installation	Total users ▼
www.armymwr.com	491
bliss.armymwr.com	97
hawaii.armymwr.com	69
campbell.armymwr.com	50
cavazos.armymwr.com	41
carson.armymwr.com	35
humphreys.armymwr.com	30
wiesbaden.armymwr.com	29
stuttgart.armymwr.com	26
eisenhower.armymwr.com	21

Session source	Total users ▼
google	487
(direct)	322
bing	98
armyfamilywebportal.com	32
home.army.mil	31
facebook.com	14
safe.menlosecurity.com	12
l.facebook.com	8
installations.militaryonesource.mil	7
m.facebook.com	7



#### Army Family Action Plan (AFAP)

Sessions **1,796** 

1,523

1 44.6% Compared Y-o-Y

New users 853

**1**02.1%

Avg. Session Time Engagement rate

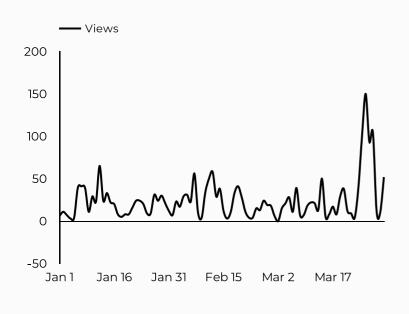
01:59

**=** -17.5%

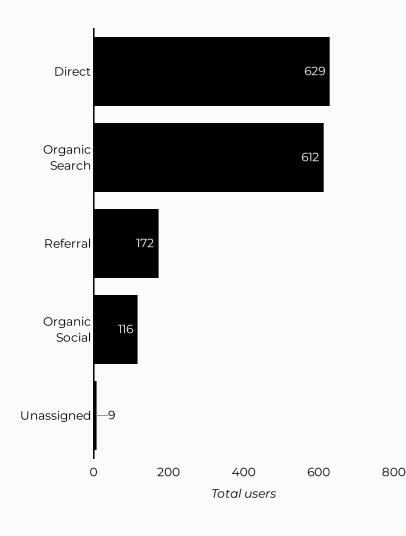
64%

**‡** -10.3%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

Installation	Total users	% Δ
www.armymwr.com	851	45.0% 🛊
campbell.armymwr.com	67	13.6% 🛊
wiesbaden.armymwr.com	63	80.0% 🛊
bliss.armymwr.com	50	16.3% 🛊
carlisle.armymwr.com	47	80.8% 🛊
miami.armymwr.com	40	3,900.0%
carson.armymwr.com	38	-2.6% 🖡
cavazos.armymwr.com	37	-7.5% 🖡
jblm.armymwr.com	35	169.2% 🛊
hawaii.armymwr.com	32	-28.9% 🖡

Session source	Total users ▼
(direct)	629
google	478
bing	117
m.facebook.com	70
home.army.mil	56
lm.facebook.com	26
armyfamilywebportal.co	22
installations.militaryone	17
safe.menlosecurity.com	14
army.mil	12



#### Army Family Web Portal (AFWP)

Views 399 **1** 50.0% Sessions 360 **\$** 43.4%

Total users 315 **★** 37.0% Compared Y-o-Y

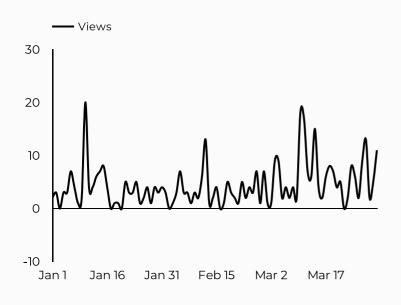
New users 145 **1** 61.1%

Avg. Session Time Engagement rate 01:37

74%

**18.2**% **1 3.8%** 

#### How is site traffic trending?

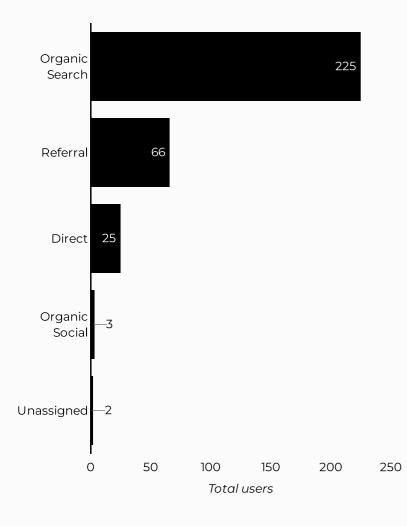


#### **Top US Army Installations**

Sorted by Total Users

Installation	Total users ▼
www.armymwr.com	278
cavazos.armymwr.com	18
training.armymwr.com	13
jblm.armymwr.com	11

#### Which channels are driving traffic?



Session source	Total users ▼
google	200
armyfamilywebportal.com	42
(direct)	25
bing	23
myarmybenefits.us.army.mil	9
home.army.mil	7
(not set)	2
m.facebook.com	2
safe.menlosecurity.com	2
army.mil	1



#### Army Volunteer Corps (AVC)

Views **6,712** 

Sessions 5,575

Total users 4,694

\$ 83.5% Compared Y-o-Y

02:21

-8.4%

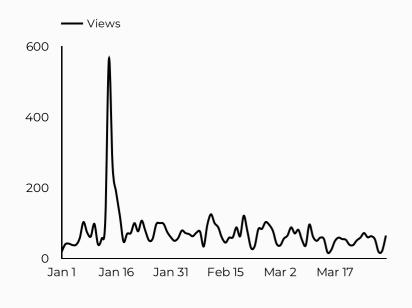
**Top US Army Installations** 

Avg. Session Time Engagement rate

69%

**1** 0.9%

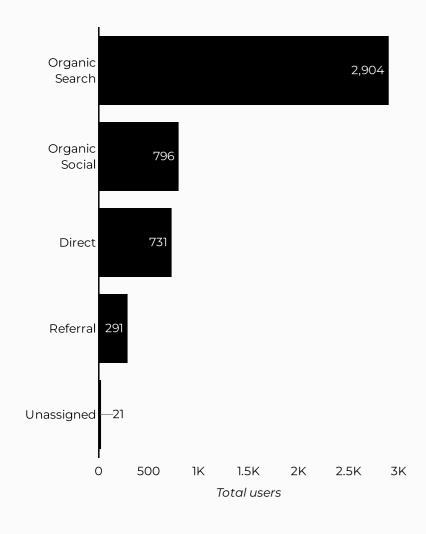
#### How is site traffic trending?



Sorted by Total Users

Installation	Total users ▼
www.armymwr.com	2,453
carson.armymwr.com	366
bliss.armymwr.com	353
humphreys.armymwr.com	239
hawaii.armymwr.com	202
eisenhower.armymwr.com	190
wiesbaden.armymwr.com	181
cavazos.armymwr.com	155
campbell.armymwr.com	116
jackson.armymwr.com	80

#### Which channels are driving traffic?



Session source	Total users ▼
google	2,545
(direct)	731
m.facebook.com	533
bing	302
lm.facebook.com	160
home.army.mil	96
armyfamilywebportal.co	74
l.facebook.com	72
yahoo	31
statics.dod.teams.micros	28

Google Analytics 4



#### Employment Readiness Program (ERP)

Compared Y-o-Y

Views 74,235

Sessions 58,130

Total users 42,978

New users 23,834 **-1.6**%

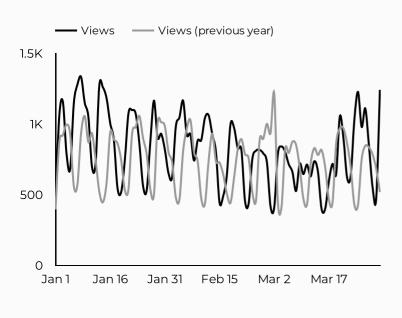
Avg. Session Time Engagement rate

02:15

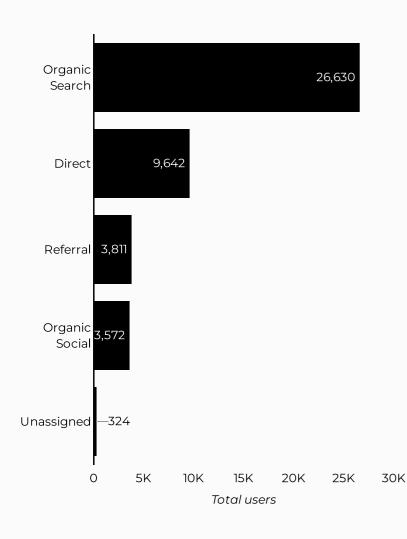
70%

**■** -0.6%

How is site traffic trending?



## Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

	-	
Installation	Total users •	% ∆
www.armymwr.com	13,898	-10.1% 🖡
jblm.armymwr.com	4,276	-4.3% 🖡
stewarthunter.armymwr.co	2,501	29.5% 🛊
hawaii.armymwr.com	2,498	8.3% 🛊
redstone.armymwr.com	2,388	-4.9% 🖡
carson.armymwr.com	1,855	10.3% 🛊
humphreys.armymwr.com	1,790	71.3% 🛊
bliss.armymwr.com	1,746	66.4% 🛊
campbell.armymwr.com	1,266	55.3% 🛊
jackson.armymwr.com	903	5.0% 🛊

Session source	Total users ▼	% Δ
google	23,041	-6.7% 🖡
(direct)	9,642	2.7% 🛊
bing	2,780	28.1% 🛊
m.facebook.com	2,245	14.2% 🛊
home.army.mil	1,399	-6.4% 🖡
lm.facebook.com	654	15.5% 🛊
yahoo	468	0.0%
installations.militaryone	431	36.8% 🛊
l.facebook.com	426	-5.5% 🖡
usajobs.gov	299	-25.3% 🖡



#### Army Spouse Employment, Career and Education Information

Views 5,629 -2.9%

Sessions 5,300

Total users 4,304

Compared Y-o-Y

New users 462

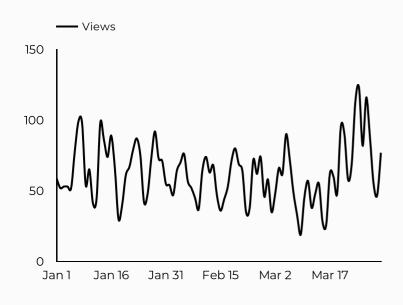
Avg. Session Time Engagement rate

02:14

83%

**•** 0.7%

#### How is site traffic trending?

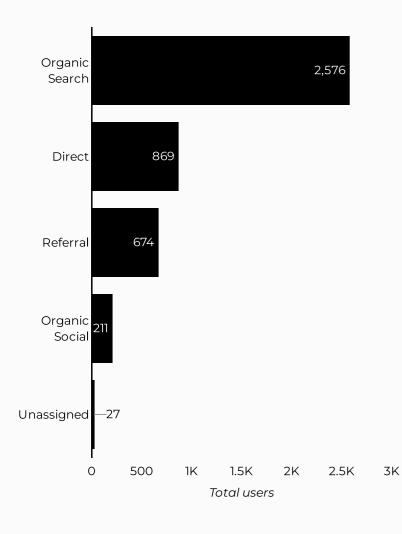


#### **Top US Army Installations**

Sorted by Total Users

Installation	Total users 🕶
www.armymwr.com	4,304

#### Which channels are driving traffic?



Session source	Total users ▼
google	2,315
(direct)	869
home.army.mil	384
bing	203
m.facebook.com	128
installations.militaryonesource.mil	94
l.facebook.com	48
yahoo	34
military.com	27
lm.facebook.com	25



#### Exceptional Family Member Program (EFMP)

Views 14,175

Sessions 11,834

Total users 8,923

New users 6,101

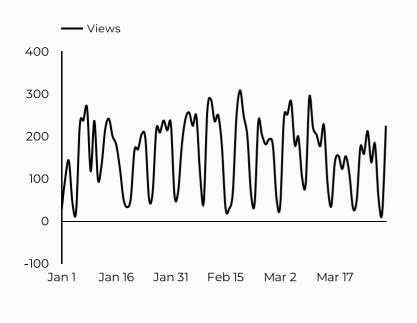
Avg. Session Time Engagement rate

02:40 **1** 9.7%

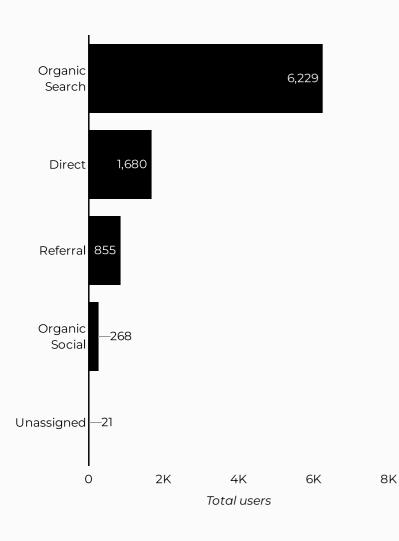
59%

**‡** -1.0%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

Installation	Total users ▼
jblm.armymwr.com	823
cavazos.armymwr.com	820
bliss.armymwr.com	761
hawaii.armymwr.com	689
www.armymwr.com	629
carson.armymwr.com	626
campbell.armymwr.com	424
humphreys.armymwr.com	422
moore.armymwr.com	365
eisenhower.armymwr.com	332

Session source	Total users 🔻
google	5,489
(direct)	1,680
bing	682
installations.militaryone	186
home.army.mil	146
m.facebook.com	136
myarmybenefits.us.army	116
efmp.army.mil	66
facebook.com	59
safe.menlosecurity.com	48



#### Family Advocacy Program (FAP)

Views 16,041

**22.9%** 

Sessions 13,039

Total users 10,133

6,621 **14.9**% **14.9**%

New users

**★** 0.5%

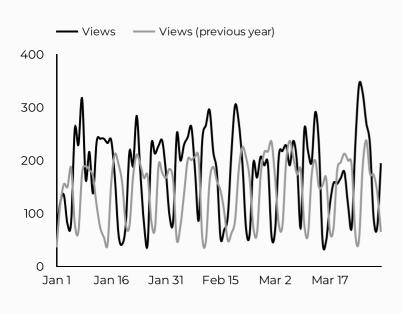
Avg. Session Time Engagement rate

02:27

58%

**-4.**1%

How is site traffic trending?

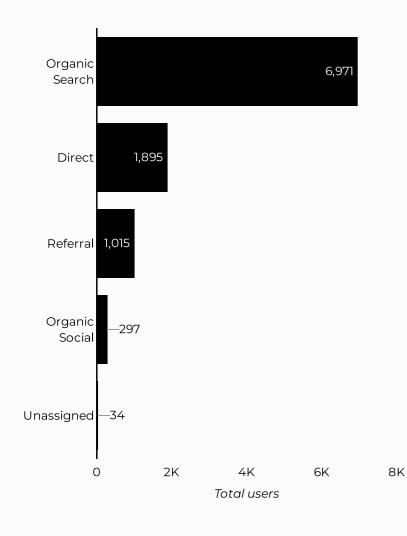


#### **Top US Army Installations**

Sorted by Total Users

Sorted by rotal osers	
Installation	Total users ▼
www.armymwr.com	2,569
bliss.armymwr.com	1,032
jblm.armymwr.com	985
campbell.armymwr.com	757
cavazos.armymwr.com	663
hawaii.armymwr.com	344
moore.armymwr.com	314
humphreys.armymwr.com	310
wiesbaden.armymwr.com	220
jackson.armymwr.com	180

#### Which channels are driving traffic?



Session source	Total users 🕶
google	6,082
(direct)	1,895
bing	756
home.army.mil	329
installations.militaryone	213
m.facebook.com	174
safe.menlosecurity.com	114
yahoo	71
myarmybenefits.us.army	58
armyfamilywebportal.co	56



## ARMY MWR New Parent Support Program (NPSP)

Views 2,842 **1** 52.9%

Sessions 2,408

Total users 1,767

New users 916 **★** 74.8%

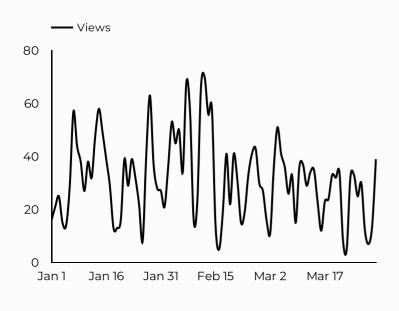
Avg. Session Time Engagement rate

**19.0%** 

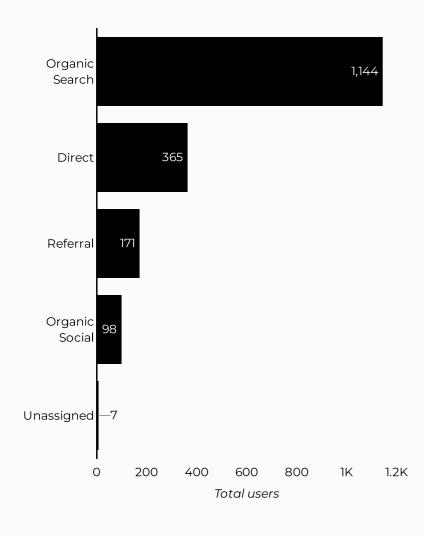
02:28 61%

**-6.1**%

How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

Installation	Total users ▼
www.armymwr.com	224
hawaii.armymwr.com	205
cavazos.armymwr.com	196
campbell.armymwr.com	150
eisenhower.armymwr.com	108
bliss.armymwr.com	90
stuttgart.armymwr.com	72
moore.armymwr.com	61
novosel.armymwr.com	54
sill.armymwr.com	49

Session source	Total users ▼
google	1,000
(direct)	365
bing	126
m.facebook.com	61
home.army.mil	52
installations.militaryonesource.mil	51
safe.menlosecurity.com	21
l.facebook.com	15
lm.facebook.com	14
armyresilience.army.mil	10



#### Victim Advocacy Program (VAP)

Sessions 1,461

Total users

1,167

4.6%

Compared Y-o-Y

New users **655**1.6%

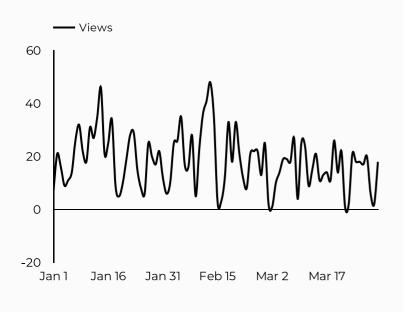
Avg. Session Time Engagement rate

02:30 6

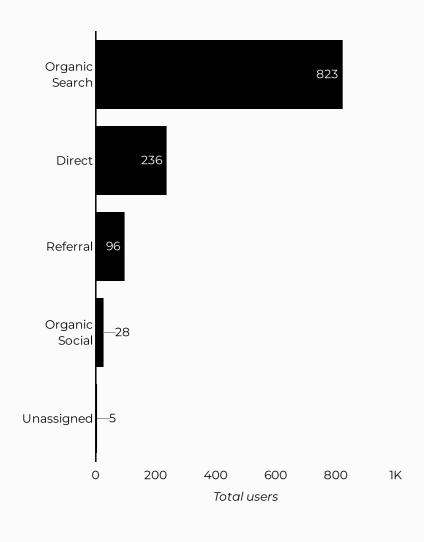
64%

**■** -3.2%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

Installation	Total users ▼
www.armymwr.com	251
carson.armymwr.com	132
cavazos.armymwr.com	123
hawaii.armymwr.com	96
redstone.armymwr.com	81
meade.armymwr.com	38
bliss.armymwr.com	36
wiesbaden.armymwr.com	34
drum.armymwr.com	29
grafenwoehr.armymwr.com	29

Session source	Total users ▼
google	698
(direct)	236
bing	113
home.army.mil	27
installations.militaryonesource.mil	14
m.facebook.com	13
armyresilience.army.mil	11
safe.menlosecurity.com	8
facebook.com	7
duckduckgo	6



#### Financial Readiness Program (FRP)

Views 14,534

Sessions 12,906

Total users 9,450

New users **5,476** 

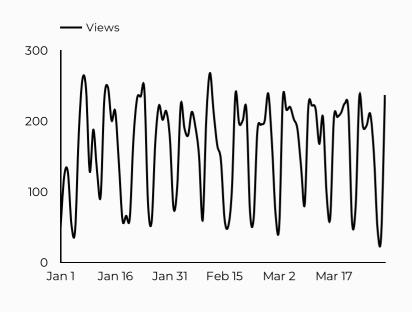
Avg. Session Time Engagement rate

02:38

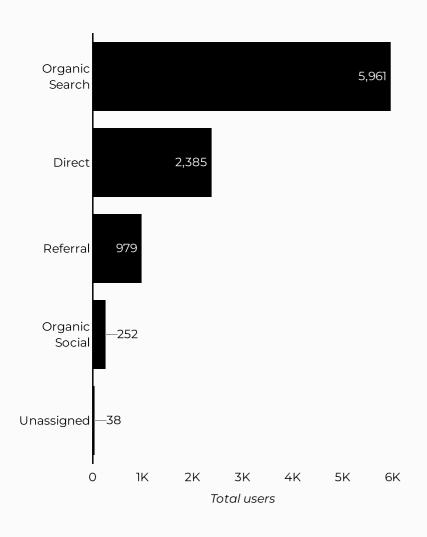
62%

**‡** -1.8%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

Installation	Total users 🔻
www.armymwr.com	1,417
bliss.armymwr.com	1,154
carson.armymwr.com	895
liberty.armymwr.com	637
jblm.armymwr.com	522
campbell.armymwr.com	505
bragg.armymwr.com	488
moore.armymwr.com	397
humphreys.armymwr.com	346
wiesbaden.armymwr.com	336

Session source	Total users ▼
google	5,111
(direct)	2,385
bing	781
home.army.mil	290
installations.militaryonesource.mil	136
m.facebook.com	133
myarmybenefits.us.army.mil	123
armyfamilywebportal.com	96
facebook.com	52
safe.menlosecurity.com	51



#### Army Emergency Relief (AER)

Views 9,539

Sessions 8,578

Total users 6,039

New users 3,516

Avg. Session Time Engagement rate

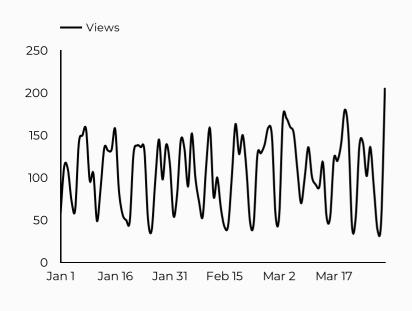
02:33

**11.8**% **11.8** 

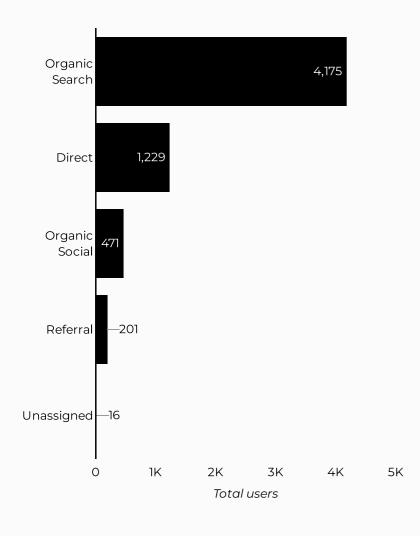
63%

**4.1%** 

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

Installation	Total users 🕶
humphreys.armymwr.com	1,676
carson.armymwr.com	895
bliss.armymwr.com	670
liberty.armymwr.com	390
bragg.armymwr.com	252
moore.armymwr.com	212
eisenhower.armymwr.com	210
wiesbaden.armymwr.com	188
sill.armymwr.com	166
redstone.armymwr.com	126

Session source	Total users ▼
google	3,729
(direct)	1,229
bing	388
m.facebook.com	308
lm.facebook.com	66
home.army.mil	60
facebook.com	53
l.facebook.com	43
yahoo	36
installations.militaryonesource.mil	33



#### Information and Referral

Views 1,038 **★** 3.0%

Sessions 924

Total users 791 Compared Y-o-Y

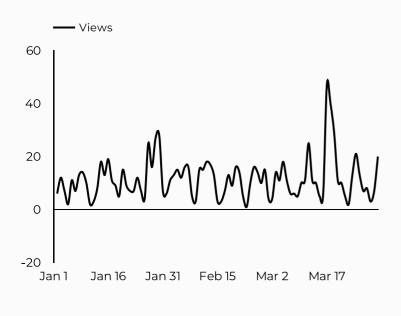
New users 311 **1** 21.5%

Avg. Session Time Engagement rate

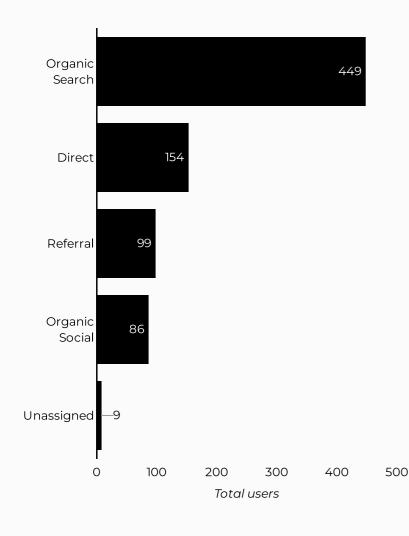
01:50 69% **a** 8.3%

**₹** -4.8%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

Installation	Total users ▼
www.armymwr.com	253
cavazos.armymwr.com	225
eisenhower.armymwr.com	64
carson.armymwr.com	44
humphreys.armymwr.com	43
liberty.armymwr.com	37
bragg.armymwr.com	35
jblm.armymwr.com	35
novosel.armymwr.com	22
gregg-adams.armymwr.com	17

Session source	Total users ▼
google	387
(direct)	154
m.facebook.com	62
bing	55
installations.militaryonesource.mil	30
home.army.mil	26
armyfamilywebportal.com	14
lm.facebook.com	12
l.facebook.com	8
(not set)	5



#### MD&SSO

views **2,984** 

**28.6**%

Sessions 2,472

Total users 2,047

**18.7**% **18.7**%

Compared Y-o-Y

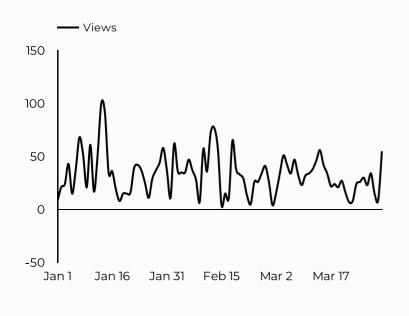
New users 1,151

**★** 33.5%

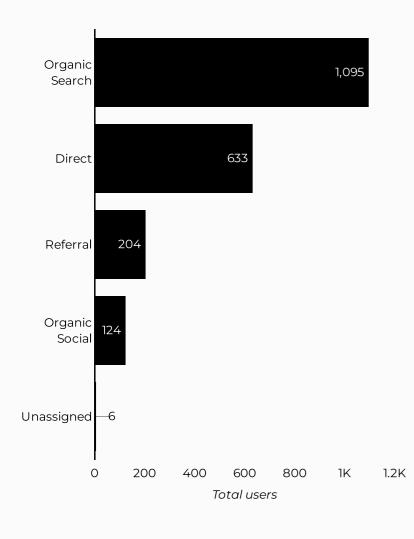
Avg. Session Time Engagement rate

01:54 62%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

	_
Installation	Total users 🔻
www.armymwr.com	363
bliss.armymwr.com	185
carson.armymwr.com	185
cavazos.armymwr.com	183
bragg.armymwr.com	156
liberty.armymwr.com	156
hawaii.armymwr.com	107
jblm.armymwr.com	74
humphreys.armymwr.com	65
eisenhower.armymwr.com	42

Session source	Total users ▼
google	866
(direct)	633
bing	206
m.facebook.com	86
installations.militaryonesource.mil	61
home.army.mil	45
armyfamilywebportal.com	28
myarmybenefits.us.army.mil	20
l.facebook.com	14
yahoo	14



#### Relocation Readiness

Views 6,632

**★** 7.5%

Sessions 5,532 Total users 4,276

2,537

New users

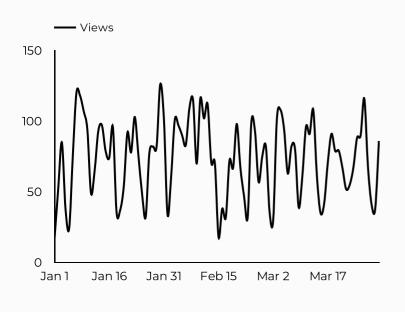
Avg. Session Time Engagement rate

**★** 6.0%

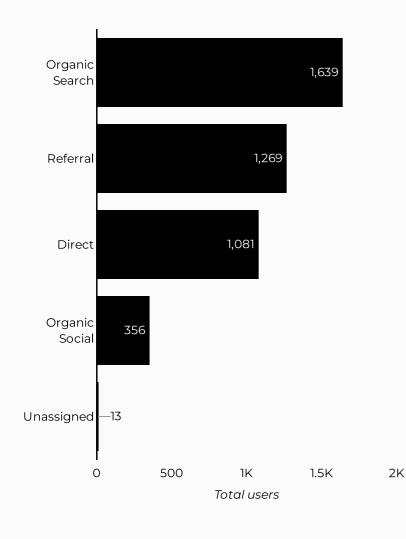
02:48 63% **1.1%** 

Compared Y-o-Y

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

Installation	Total users ▼
carson.armymwr.com	1,127
www.armymwr.com	741
bliss.armymwr.com	517
hawaii.armymwr.com	437
eisenhower.armymwr.com	248
campbell.armymwr.com	208
wiesbaden.armymwr.com	189
humphreys.armymwr.com	99
moore.armymwr.com	98
gregg-adams.armymwr.com	92

Session source	Total users ▼
google	1,404
(direct)	1,081
home.army.mil	740
installations.militaryonesource.mil	276
m.facebook.com	224
bing	211
lm.facebook.com	63
l.facebook.com	47
armyresilience.army.mil	27
europeafrica.army.mil	24



#### Survivor Outreach Services (SOS)

views **4,047**  Sessions 3,308

Total users 2,690

-9.2% Compared Y-o-\

New users 2,027

Avg. Session Time Engagement rate

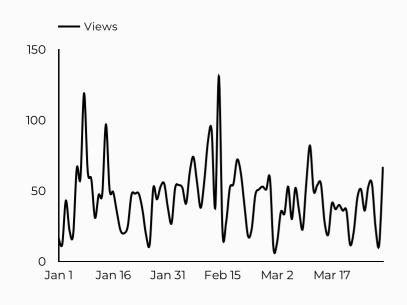
03:06

**\$** 49.5%

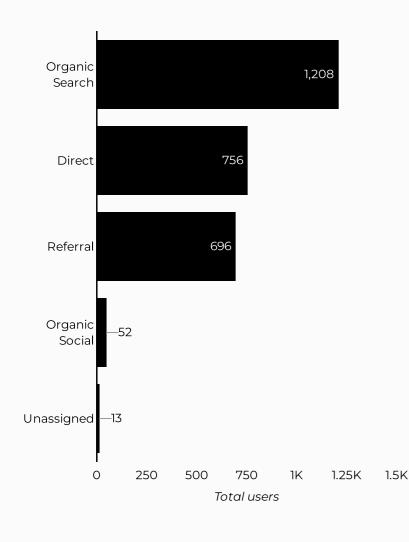
58%

**₹** -3.2%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

Installation	Total users ▼
www.armymwr.com	1,386
campbell.armymwr.com	119
bliss.armymwr.com	91
liberty.armymwr.com	82
bragg.armymwr.com	73
redstone.armymwr.com	69
hawaii.armymwr.com	66
jblm.armymwr.com	63
cavazos.armymwr.com	62
huachuca.armymwr.com	40

Session source	Total users 🕶
google	1,036
(direct)	756
home.army.mil	376
bing	134
army.mil	94
armylinks.com	88
m.facebook.com	27
yahoo	23
safe.menlosecurity.com	20
armyfamilywebportal.com	19



#### Soldier and Family Assistance Center (SFAC)

Views 2,090 \$ 0.8% Sessions **1,870** 

Total users 1,586

Compared Y-o-Y

New users

613 • -8.6% Avg. Session Time Engagement rate

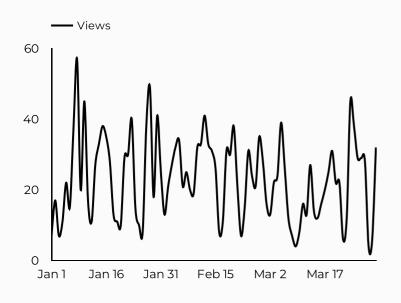
02:20

**★** 32.7%

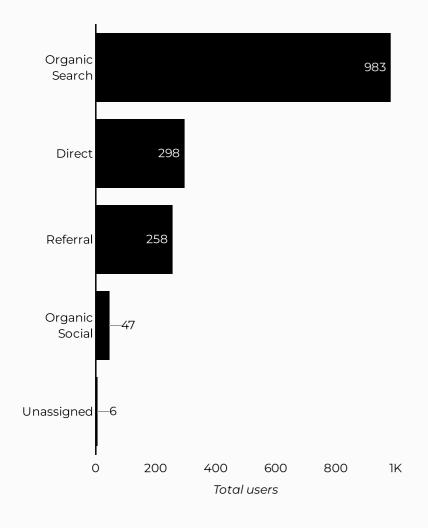
74%

-1.7%

#### How is site traffic trending?



#### Which channels are driving traffic?



#### **Top US Army Installations**

Sorted by Total Users

Installation	Total users 🕶
www.armymwr.com	698
bliss.armymwr.com	399
cavazos.armymwr.com	252
belvoir.armymwr.com	109
carson.armymwr.com	72
drum.armymwr.com	44
mccoy.armymwr.com	24
wiesbaden.armymwr.com	21
irwin.armymwr.com	4
campbell.armymwr.com	2

Session source	Total users ▼
google	838
(direct)	298
bing	120
home.army.mil	71
installations.militaryonesource.mil	38
army.mil	36
m.facebook.com	23
yahoo	15
l.facebook.com	13
armyfamilywebportal.com	11



#### Search

Search	Total Searches 🕶	Total users	Search count per user	Bounce rate
discovery	90	13	6.92	0%
finance	68	49	1.39	5.88%
sfrg	43	32	1.34	2.94%
volunteer	42	29	1.45	0%
aer	35	29	1.21	3.33%
mflc	34	26	1.31	0%
tax	24	19	1.26	0%
emergency laon	23	1	23	85%
employment readiness	22	5	4.4	0%
command family readiness representative	22	1	22	0%
efmp	21	18	1.17	0%
financial services	19	2	9.5	0%
wic	18	10	1.8	7.14%
acs	17	14	1.21	0%
employment	17	11	1.55	0%
jobs	17	14	1.21	0%
financial	16	11	1.45	8.33%
counseling	15	14	1.07	50%
taxes	14	13	1.08	0%
anger management	13	8	1.63	11.11%
cpr	13	11	1.18	0%
job fair	11	11	1	0%
fap	11	9	1.22	0%
storage	11	2	5.5	45.45%
pcs	11	9	1.22	0%
job	11	8	1.38	0%
Grand total	2,511	1,700	1.48	3.69%
				1 - 100 / 1176