

## Survey

YOUR OPINION IS VERY IMPORTANT TO US.

Thank you for assisting us in making your dining experience more pleasant.

Our ratings are based on a scale of 1 – 10

10 being MOST/MORE with 1 being LEAST/UNLIKELY

N being NO OPINION

1) How likely are you to frequent \_\_\_\_\_ based on the customer service you received today?

1    2    3    4    5    N    6    7    8    9    10

2) How comfortable are you with the COVID precautions implemented by \_\_\_\_\_ and our staff ?

1    2    3    4    5    N    6    7    8    9    10

3) Based on our menu choices how likely are you to recommend \_\_\_\_\_ based on variety / options?

1    2    3    4    5    N    6    7    8    9    10

4) Based on your experience today with \_\_\_\_\_ how would you rate the overall quality of your meal?

1    2    3    4    5    N    6    7    8    9    10

5) How strongly was convenience a part of your decision to dine with \_\_\_\_\_ today?

1    2    3    4    5    N    6    7    8    9    10



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OPINION

6) How influential was price/cost in your decision to dine with today?

1    2    3    4    5    N    6    7    8    9    10

7) If cold “Grab & Go” options from \_\_\_\_\_ were available, how likely are you to take advantage of that option?

1    2    3    4    5    N    6    7    8    9    10

8) If ordering online pickup/delivery from \_\_\_\_\_ was an option how likely are you to take advantage of that option?

1    2    3    4    5    N    6    7    8    9    10

9) How frequently do you use online ordering food apps like DoorDash or Grubhub? **1 for never, 10 for more than 7 times a week.**

1    2    3    4    5    N    6    7    8    9    10

10) How interested would you be in receiving email or text messages informing you of menu updates and/or coupons/specials from \_\_\_\_\_ ?

1    2    3    4    5    N    6    7    8    9    10

## THANK YOU

Please feel free to leave any comments or requests below and add your email or phone number to sign up for our mailing lists. Thank you for participating in our survey, your opinions matter TO US!

